

Digitalization in manufacturing maintenance

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Production Service & Maintenance Systems



Jon Bokrantz

- Maintenance in digitalized manufacturing
- Quality of production data



Mahesh Gopalakrishnan

- Criticality analysis
- Priority-based maintenance



Mukund Subramaniyan

- Big Data analytics
- Decision support systems



Torbjörn Ylipää

- Social sustainability in maintenance
- Engineering tools in maintenance



Ulf Sandberg

- Machine vendor interaction
- Data sharing



Camilla Lundgren

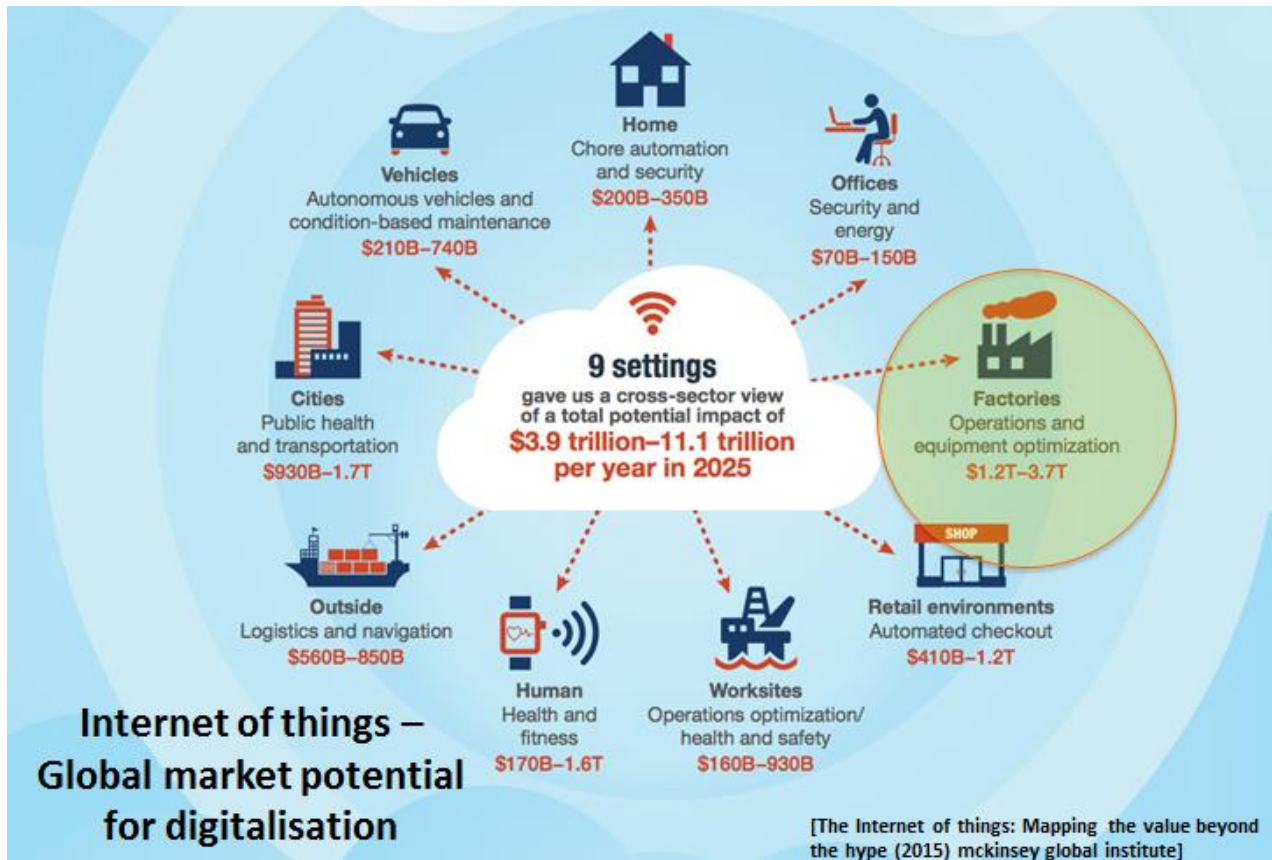
- Simulation
- Quantifying the value of maintenance



Anders Skoogh

- Production data management
- Group leader

The potential of Smart Factories



Digitalization – Smart Industry

- ❑ Higher levels of automation
- ❑ Autonomous factories
- ❑ Internet of Things
- ❑ High-speed connectivity (5G)
- ❑ More available sensors
- ❑ Big Data analytics
- ❑ Cloud solutions
- ❑ Advanced IT tools
- ❑ Digital twins



OEE values in industry

Average in Swedish industry
in the 1990's

OEE components	Average
Planned stop %	5
Availability %	80
- Breakdowns %	12
- Set-up losses %	8
Utilization %	77
Speed Rate %	91
Operational Efficiency %	68
Quality rate %	99
OEE %	55

Average in Swedish industry
between 2006 - 2012

OEE components	Average
Planned Stop %	6.60
- Unplanned Stop %	9.60
- Setup %	11.50
Availability %	78.90
Utilization %	80.20
Speed Rate %	86.10
Operational Efficiency %	67.10
Quality Rate %	96.90
OEE %	51.50

Low availability and operational efficiency are two main contributors of OEE losses

Maintenance generations

Maintenance 1.0 (before 1950)

- Corrective maintenance

Maintenance 2.0 (1950 – 1975)

- Preventive maintenance
- Maintenance department created

Maintenance 3.0 (1975 – 2000)

- Academic interest
- Prevent the effects of failures
- Condition-based maintenance
- Design for maintainability
- Collaborations, e.g. TPM

Maintenance 4.0 (20??)

- Design to eliminate failures
- Even wider collaborations, compare Asset Management
- Holistic view
- Digitalization



Current industrial needs

- ❑ Data-driven maintenance planning
- ❑ From descriptive to predictive
- ❑ Internal trust in data and decision support
- ❑ Maintenance with a systems perspective
- ❑ Dynamic prioritization
- ❑ Attract and develop competence
- ❑ Quantify the effects of maintenance
- ❑ Create maintenance strategies for the digital transformation



Data analytics

Descriptive



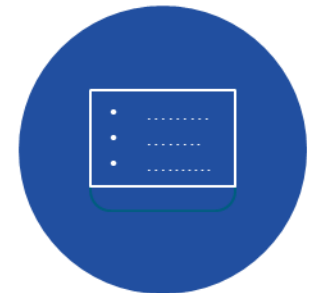
Diagnostic



Predictive



Prescriptive



Description of what
has already happened

Exploration of
meaningful
information

Prediction of future
outcomes based on
historical data

Recommendations
on predictive model
output

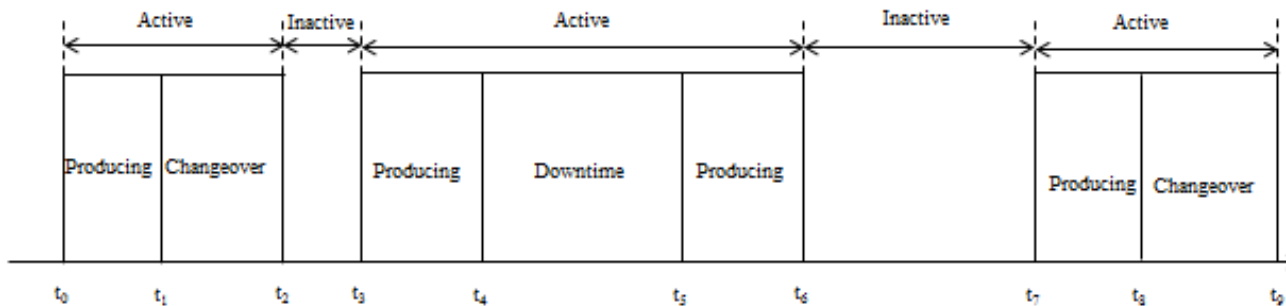
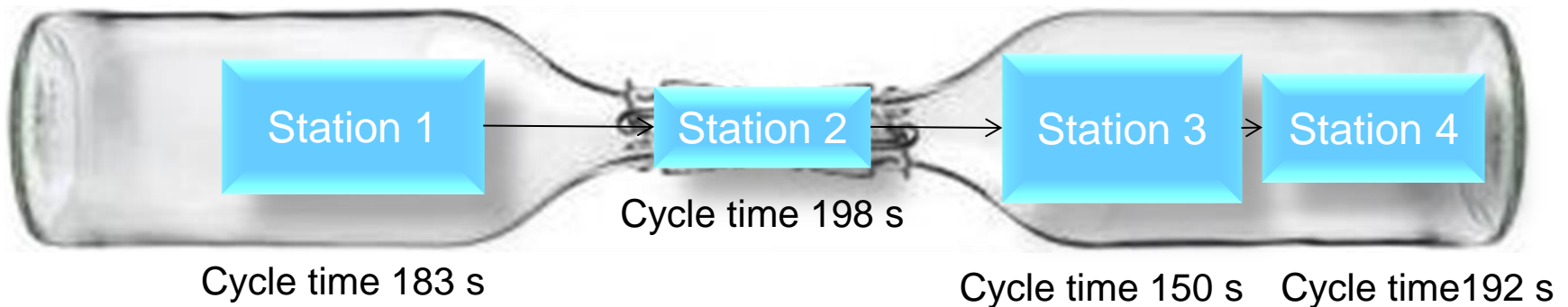
What
happened?

Why did it
happen?

What will
happen?

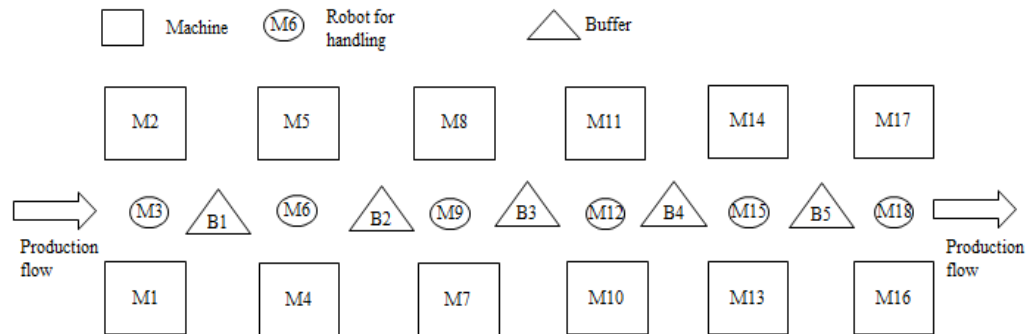
What should I
do?

Example from manufacturing

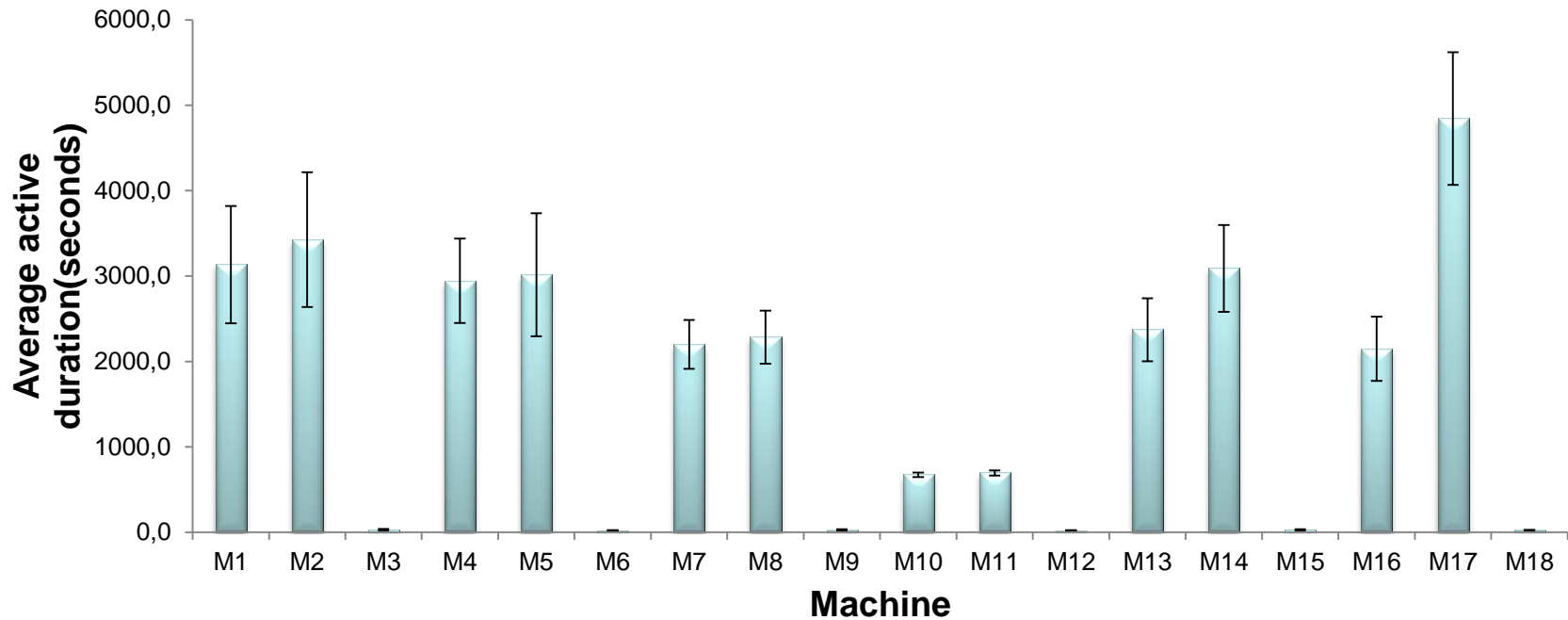


MES example

Production Area	Work Area	Date with Time	State of the machine
Line 1	M1	01-09-2014 06:28:02	Not Active
Line 1	M1	01-09-2014 06:28:25	Comlink Up
Line 1	M1	01-09-2014 06:29:20	Not Active
Line 1	M1	01-09-2014 06:29:34	Waiting
Line 1	M1	01-09-2014 06:29:34	Waiting
Line 1	M1	01-09-2014 06:42:46	Producing



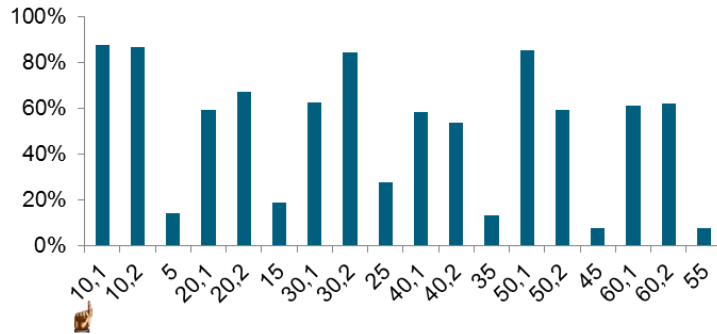
Example from a serial production line



- M17 is a primary bottleneck
- M2 could also be a primary bottleneck
- M17 and possibly M2 should be prioritized in maintenance and improvements

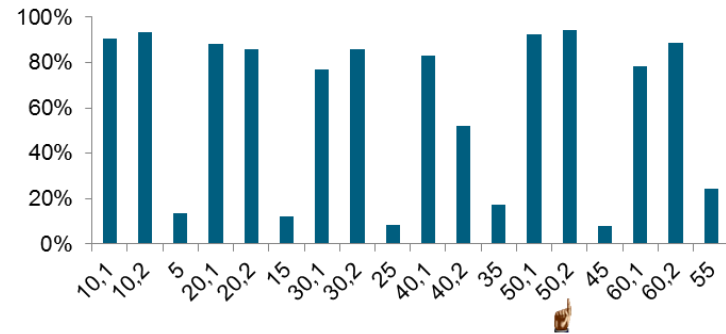
Data analytics and systems view

Descriptive: What happened?



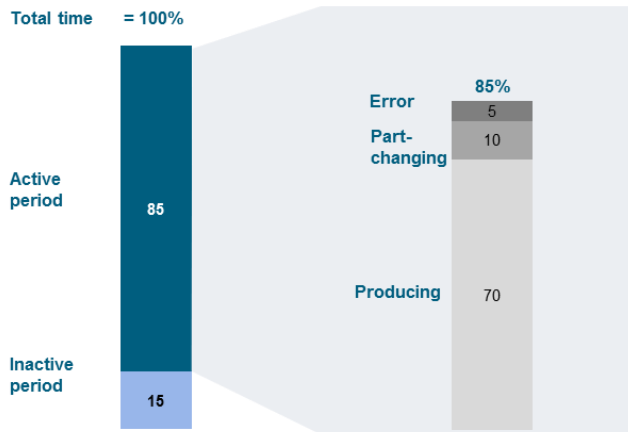
Today's bottleneck

Predictive: What will happen?

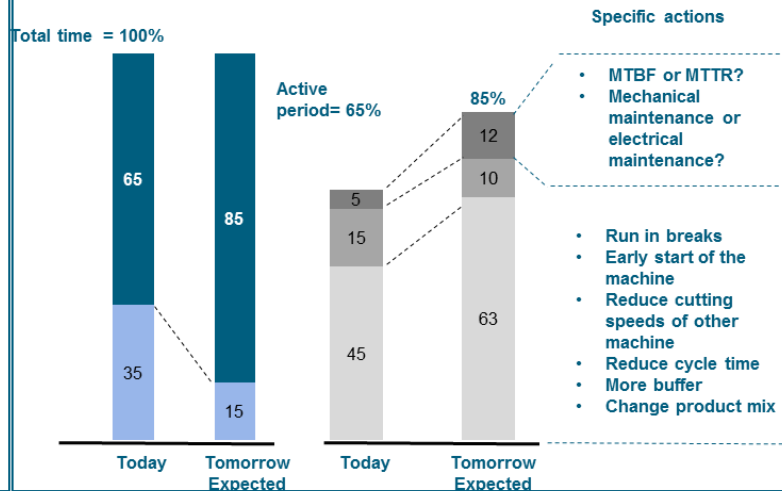


Tomorrow's bottleneck

Diagnostic: Why did it happen ?

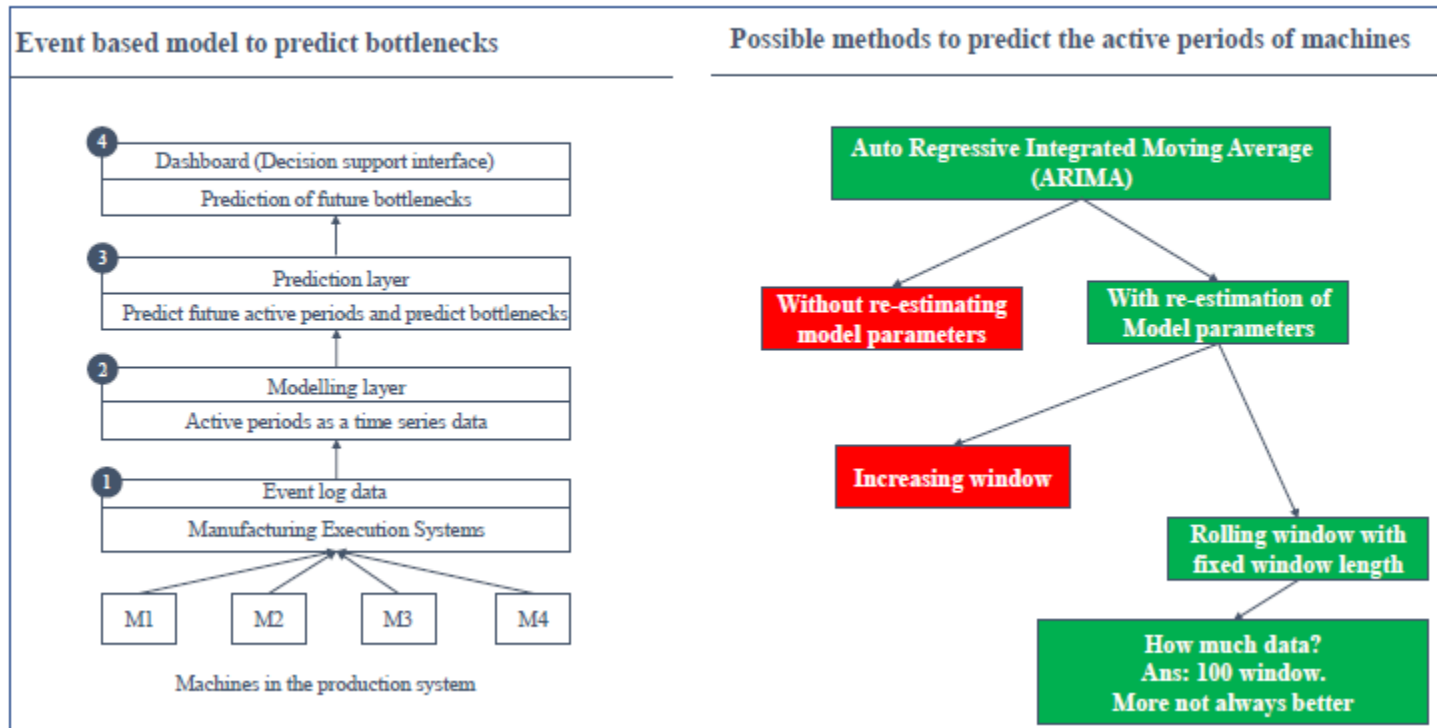


Prescriptive: What should I do?



Case approach

Predictive Analytics: Prediction of Bottlenecks in Production System



Subramaniyan, 2017

Industrial contribution

From

- Lot of unactionable data
- Bottleneck detection by gut feeling or simulation model based approach
- Production system dynamics not well represented (Machine Perspective)
- Reactive activities
- Don't resolve the same problem in same way
- Siloed approach to decision making

To

- Lot of actionable insights
- Real-time data-driven bottleneck detection
- Full view and better knowledge on the systems (systems perspective)
- Proactive activities and faster decisions can be made
- Prescriptive analytics recommends the best actions
- Decision model is "pervasive"! Production and maintenance engineers will ask "What does the algorithm say"

Subramaniyan, 2017

Next steps

- Increase precision to above 80%
- Cluster analysis of failure categories
- Multiple sensor analysis
- Combine sensor level with CMMS, MES, and quality systems

Prescriptive maintenance



Systems level (MES-data)

Real-time observation and prediction of bottlenecks and critical resources



Systems level (MES-data)

Prioritize improvements and maintenance on future needs in critical resources



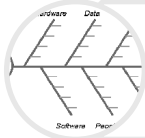
Equipment level (MES-data)

Real-time analysis and prediction of trends in failure frequencies and repair times



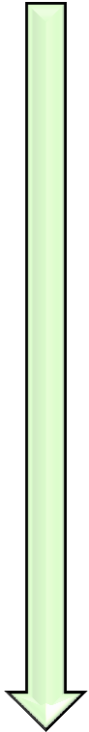
Sensor level

Detect patterns in alarm and sensor data

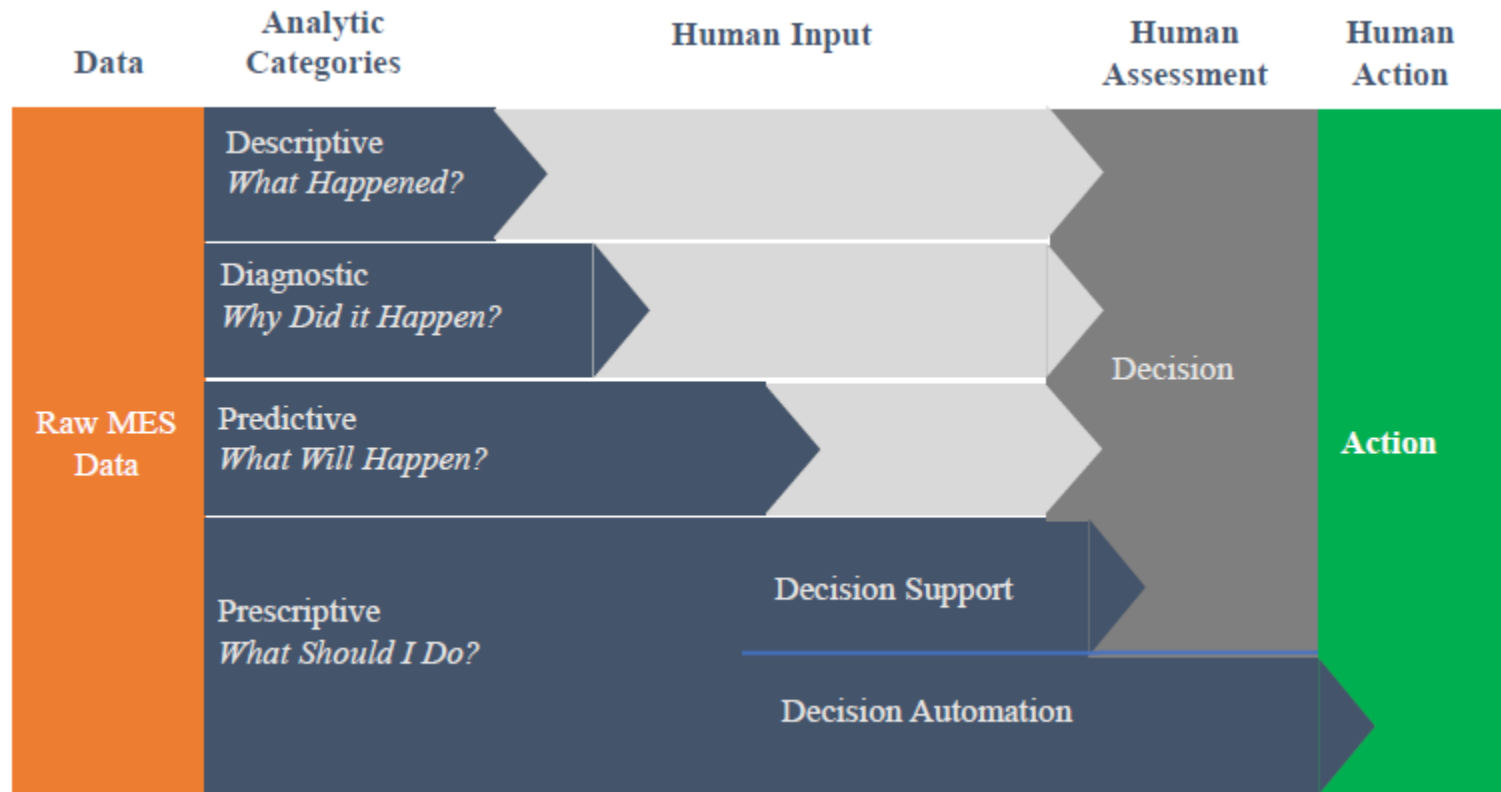


Combined MES and sensor level

Identify and predict root causes



Automated decision support



5G Enabled Manufacturing

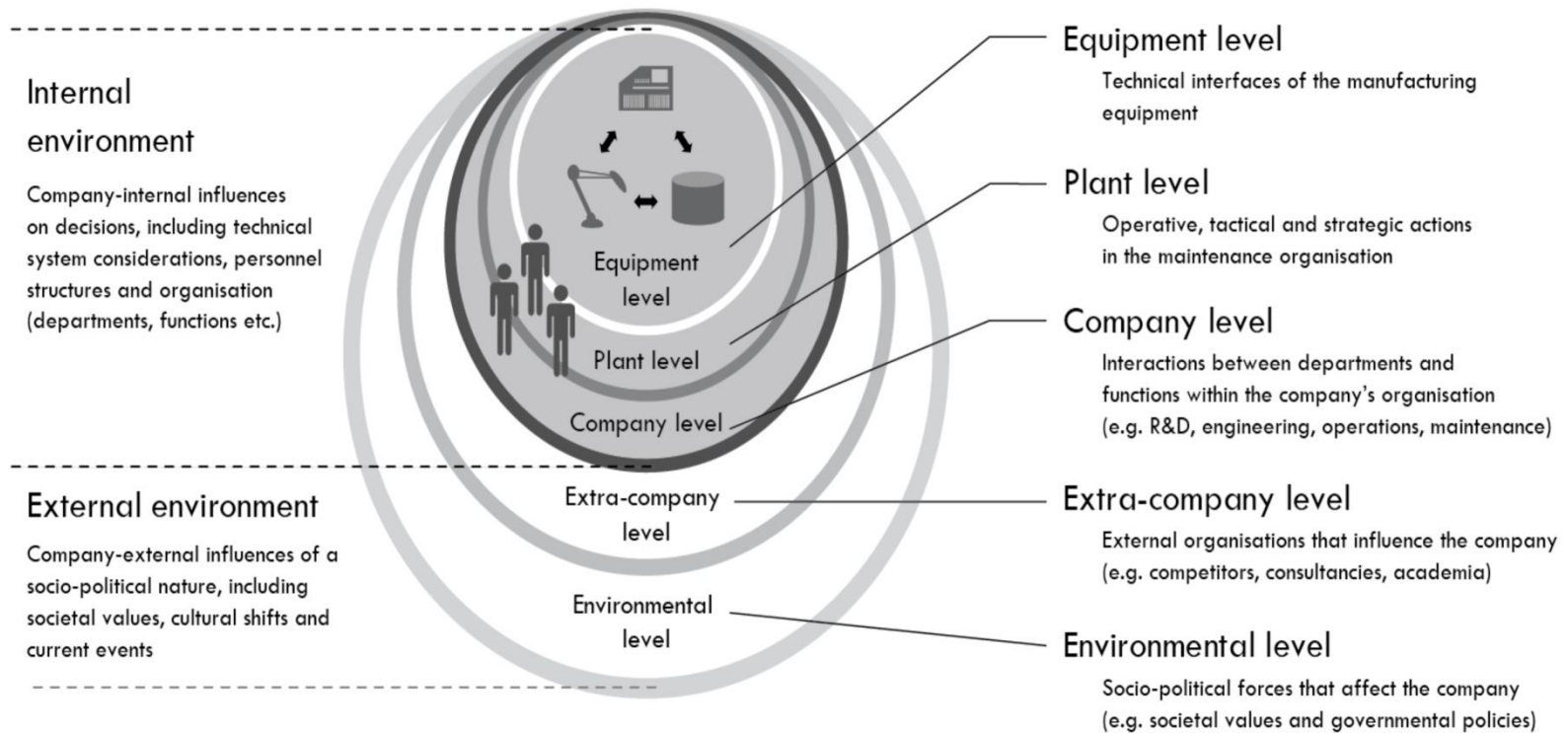
- Maintenance work package

- ❑ Big Data analytics from multiple sensors
- ❑ Mobile support in maintenance
- ❑ Quantify the value of Smart Maintenance
- productivity, flexibility, sustainability



För att underlätta för operatören att övervaka maskinparken har SKF tagit fram specialutvecklade appar och mobila enheter för datainsamling och processkontroll.

How IoT effects maintenance organizations



What is Smart Maintenance?

- Projections from industry experts and researchers

Equipment level

1. Equipment upgrades
2. Data analytics
3. Machine intelligence
4. Modularization
5. Software maintenance
6. Cloud computing
7. Interoperability
8. Big data management

Plant level

9. Digital and social competence
10. Education and training
11. Work environment
12. Decentralized decision-making
13. Fact-based maintenance planning
14. Smart work procedures
15. Maintenance improvements
16. Digital tools
17. Maintenance planning with a systems perspective

Company level

18. Organizational integration
19. Internal benchmarking
20. Maintenance department
21. View on maintenance
22. Enlarged maintenance function
23. Zero failure vision

Extra-company level

24. Business models
25. Maintenance services
26. Partnerships
27. Digital market
28. Digital networks
29. Industry and academia

Environmental level

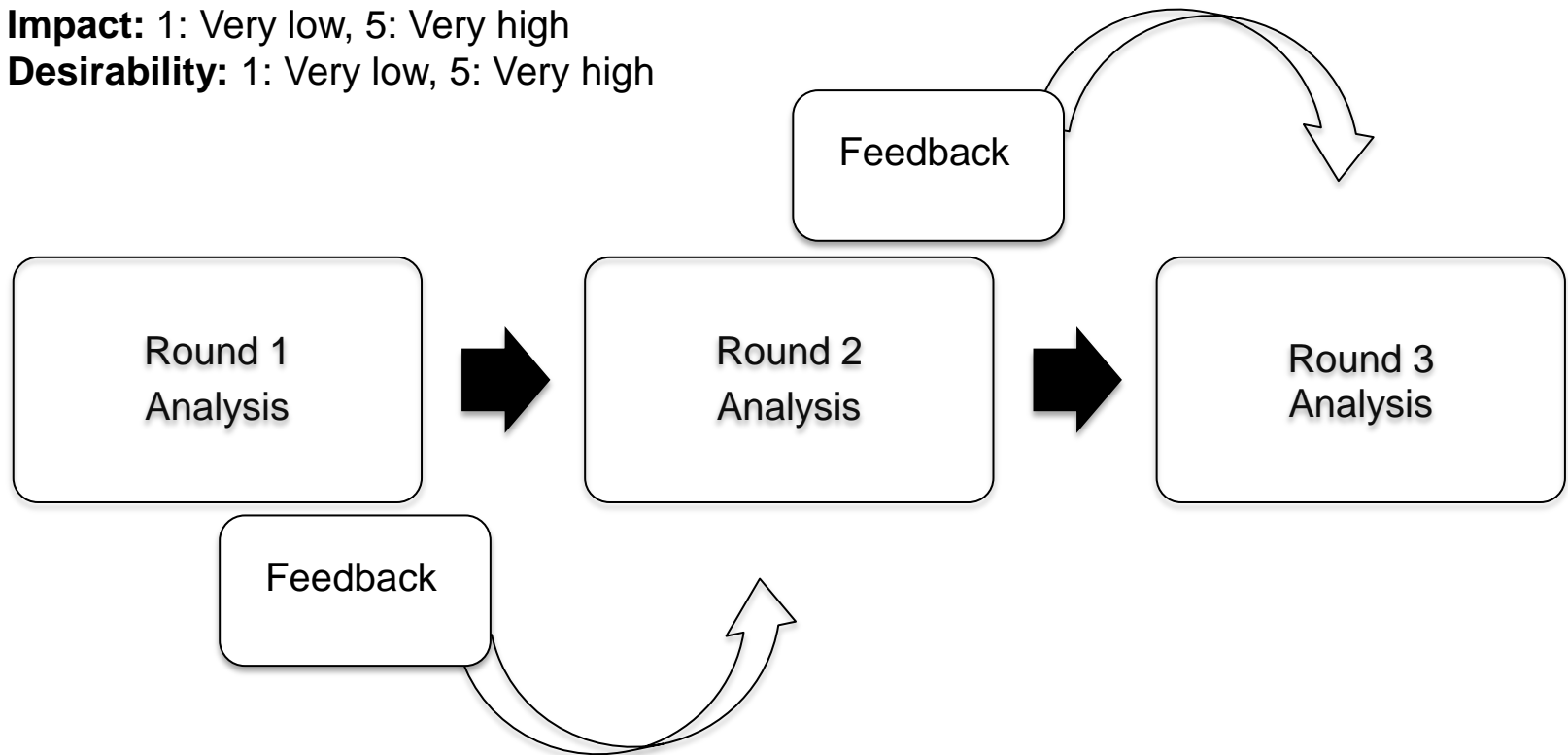
30. New actors
31. Cyber attacks
32. E-jurisprudence
33. Maintenance in social debate
34. Environmental legislation and standards

Delphi Study with 25 industry experts

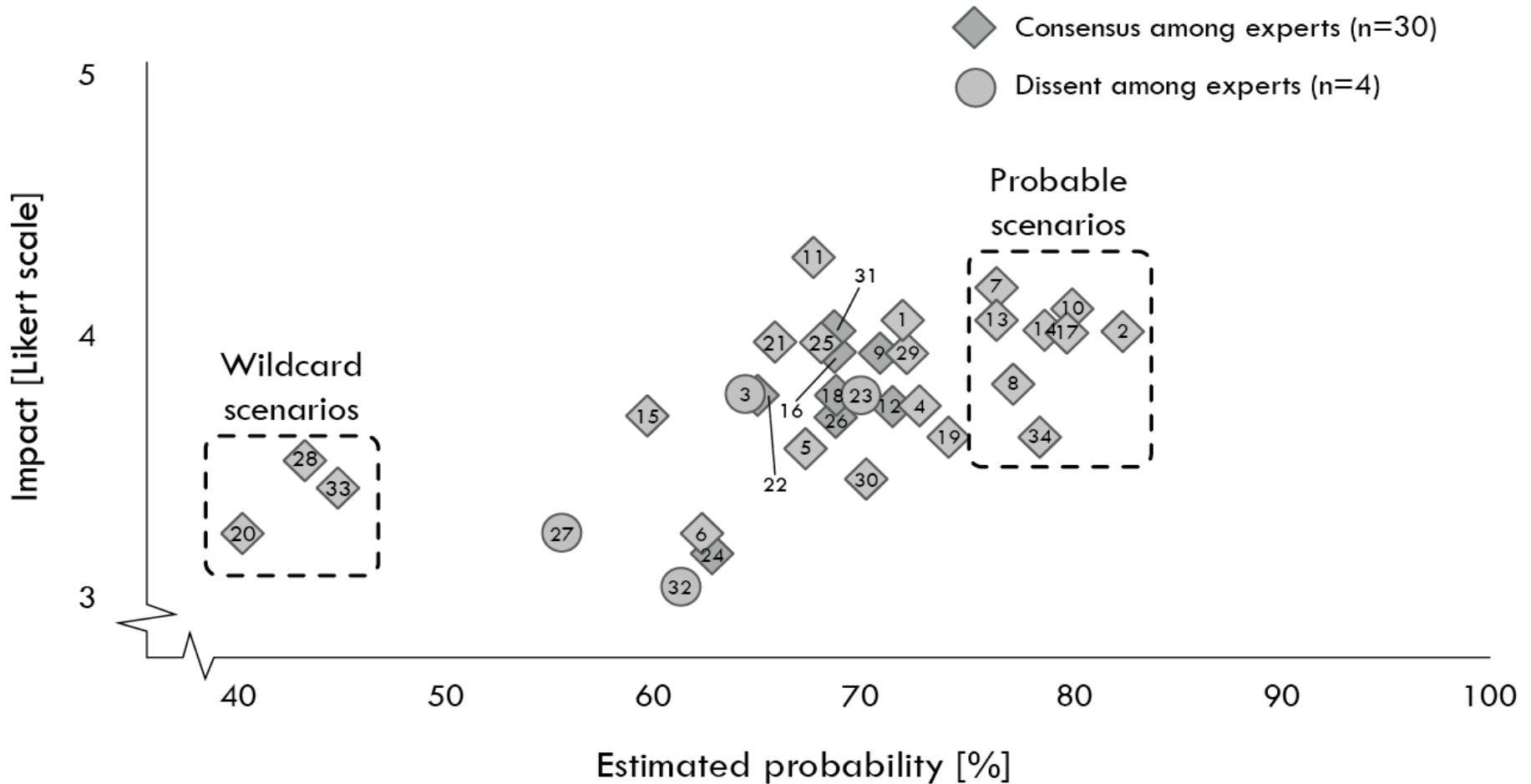
Probability: 0-100%

Impact: 1: Very low, 5: Very high

Desirability: 1: Very low, 5: Very high



Smart Maintenance - expert opinions



8 probable scenarios

2. Data analytics – combination of different types of data
7. Interoperability
8. Big data management – Which data to collect and analyze?
10. Education and training
13. Fact-based maintenance planning – predictive and prescriptive analytics
14. Smart work procedures – real-time monitoring and remote maintenance
17. Maintenance planning with a systems perspective
34. Stronger environmental legislation and standards

3 wildcard scenarios

- 20 Maintenance departments disappear
- 28 Digital business networks
- 33 Maintenance in the social debate



Interesting comments and analyzes

- Clear demand for simple, user-friendly decision support systems
- Two hinders against industrial collaboration: competition and IT-security
- Hesitance towards sharing data
- Optimism!

Thanks for listening!